



ULTREIA
Y SUSEIA

Caminando a Santiago de Compostela

Payment Policy

The balance of your tour payment is due 60 days prior to the departure date. If the tour you select begins within 60 days of booking, final payment is due at that time. Failure to receive the remainder of your trip balance by the due date will be considered a cancellation.

Cancellation Refund Policies

All cancellations must be made in writing. Cancellation fees are according to the following table:

Cancellations received 121 or more days prior to trip start: 250€

Cancellations received 120 – 61 days prior to trip start: 500€

Cancellations received 60 – 31 days prior to trip start: 50% of trip price

Cancellations received 30 days or less prior to trip start: 100% of trip price

No refunds will be issued due to the late arrival / early departure / unused portion of a tour. If we are notified of tour date changes 5 months prior to the start of your originally scheduled tour, you can apply your tour deposit to another tour date without penalty. This tour date can be up to 1 calendar year in advance and is subject to availability. Otherwise, the above Cancellation Fees will be applied.

All participants will receive in their confirmation packet a "Assumption of Risk / Liability Waiver" form, which must be signed and received 60 days prior to tour departure or the reservation will be treated as a cancellation.

Ultraia y Suseia Tours reserves the right to change, modify, or cancel a tour prior to departure for any reason, including lack of participants (minimum 6 participants) or acts of nature and/or circumstances beyond our control. In this case, any payments received will be refunded in full and this will constitute full settlement. Ultraia y Suseia Tours is not responsible for any additional expenses due to a canceled tour, such as the purchase of non-refundable airline tickets.





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Ultreia y Suseia reserves the right to accept, refuse, or decline any tour member's participation at any time for any reason. In such a case, Ultreia y Suseia liability is limited to the actual cost of the unused services.

We strongly suggest the purchase of travel and trip cancellation / interruption insurance, as we cannot make exceptions to our cancellation policy.

Thank you for your reservation with Ultreia y Suseia! We look forward to traveling with you!

Please sign below and mail your completed form to:

info@ultreiaysuseia.com

I have read and accept the terms of the "PAYMENT POLICY" and "CANCELLATION / REFUND POLICIES" set forth above.

Signature (required) _____

Date (required) ____ / ____ / ____

